



FAMILY MEMBERSHIPS ARE CHANGING

HERE IS ALL YOU NEED TO KNOW

We want to continue to honour our family membership process as we move to our new and exciting RevoutioniseSPORT platform. Still, things will look slightly different for families, so we wanted to ensure you had all the correct info to buy your memberships!

What is the current process?

Currently, families can be connected and purchase memberships in one transaction. When you buy three (3) or more athlete memberships in one transaction, you are eligible for a discount of \$35 per person on the cost of the AV membership only. This discount was automatically generated at the time of payment.

What is changing?

As we move to our new online portal – RevSPORT – we have had to make some changes to how families make purchases but remain eligible for discounts.

The new system only allows individual memberships to be purchased (no combined family purchases). When you make your first purchase of an athlete membership, most commonly a parent, you will receive a confirmation email. In the body of the email, you will see the following:

If you are looking to purchase three (3) or more Athlete Memberships for your family, please click here to let us know, and explore our family discount.

Please email the AV team with all family members you intend to include in the “family discount”.

The AV team will assess the eligibility and produce a one-time discount code to be applied to the last membership purchase, who will absorb all available discounts. This code will be active for 48 hours only.

Families remain a key part of Athletics Victoria and its clubs. We thank you again for your continued support.

We’re looking forward to seeing you through the season

Dan Wilkins

General Manager -Emerging Markets and Communications

Terms/Please note:

1. The family membership is only eligible for Athlete Memberships and does not include the package costs. For example, the AV Junior Membership of \$139.05 when combined with the XCR Junior Package of \$118.45 will provide a discount of \$35.00 off the membership purchase only, not a percentage of the total cost.
2. The above method will be the only way to access a family discount.
3. All family members must live in the same household, with a single cardholder making all transactions.
4. AV will not retroactively discount or partially refund memberships that are eligible for family memberships if the above steps are not taken by new and returning members.
5. All memberships as part of this family discount must be purchased within 48 hours.
6. If the above steps are not followed, AV reserves the right to invoice you for the initial discount provided and suspend the memberships until the fee is paid.